



TX NENA Annual Board Meeting

April 22, 2024, 4:30 p.m.

Denton, TX

Minutes

Meeting called to order at 4:41 p.m. by President Pamela Frisk. Current Texas NENA board members were introduced. Members present included Pamela Frisk, President; Cindy McCraw, Immediate Past President; Ray Pheris, VP, Kelle Hall, Secretary; Rosemary Contreras, Treasurer; Mike Aurora, Central Region Coordinator; Melanie Gutierrez, South Region Coordinator; Lisa Aguilar, West Region Coordinator; Troy Cayton, East Region Coordinator; and Leticia Truex, Panhandle Region Coordinator.

Members absent: Shinar Haynes, North Region Coordinator; Toni Dunne, CCAM; and Scott Matthews, CCAM.

President Pamela Frisk introduced the NENA dignitaries who were present. They were Cassie Lowery SE Regional Coordinator and 1st Vice-President Melanie Jones

Sharon Nichol-Jost made a motion to approve the minutes from the 4/5/2023 general meeting with the correction of Toni Dunne's name be correctly spelled. The motion was seconded by Brittney Burross. Motion passed unanimously.

Treasurer Rosemary Contreras gave the financial report. The main checking account balance is \$52,511.39; the Juan Gomez Legacy account's balance is \$2512.09; TERT account balance is \$7525.72; CD #1697 balance is \$20,668.24, and CD #1736 balance is \$63,059.69.

President Pamela Frisk addressed the proposed bylaw changes. The bylaws, with proposed changes in red, are attached to these minutes. However, below is a summary of each item to vote for or against:

1. Addition of 2nd Vice President and accompanying role assignment adjustments.
2. Restricting board members from being primarily employed by a for-profit commercial company.
3. Committee name changes, including name change from Liaison Committee to Associations Committee and from International Ambassador Committee to Texas Border Coalition Committee.
4. Correction of various typographical and formatting changes.

The proposed changes were previously posted in accordance with the bylaw requirements, and online voting was created using Survey Monkey. All members were afforded the opportunity to place their vote online prior to the meeting. However, members who were unable to vote were allowed to vote by paper ballot during the meeting. President Pamela Frisk encouraged discussion of the changes, but no discussion ensued. Four paper ballots were given out to those who had not voted online. After collection of the paper ballots, voting was officially closed.

President Pamela Frisk gave a state of TX NENA address and thanked the membership for their support during the past year. She also gave a report on membership and stated that Texas is in 2nd

place in the nation for number of members, which currently stands at 1,320. California has over 1,650 members.

The audit committee is currently working on auditing the Texas NENA financial records. Committee members are Robbyn Hart, Mayra Mathis, and Karen Zavala. They have asked for an extension, so the report was not available for this general meeting.

There was no report given for the Past Presidents Alumni (PPA) Committee.

Chapter Commercial Advisory Member (CCAM) JaCorey advised that CCAMs Toni Dunne and Scott Matthews are stepping down from their roles, and the board is looking for replacements.

Lisa Aguilar gave the Liaison/Ambassador Committee report which consisted of:

- TNT is raffling a quilt. Next meeting is 7/22/23 at AACOG in San Antonio.
- PETs meeting is the next day, 7/23/23, at AACOG in San Antonio.

Leticia Truex gave a report for Awards and Scholarships. TX NENA has awarded \$3000 awards from the Juan J Gomez legacy fund. This fund is used to help professionals in the state with unforeseen expenditures due to catastrophic circumstances.

Training funds were used for bringing Let's Dish! to the Houston, Austin, and Amarillo regions of the state. Hoping to schedule more, specifically in the Odessa area and in the Dallas area.

There were three \$500 scholarships awarded for training during the year.

Mike Aurora gave an update on communications and stated the new website is www.nenatexaschapter.com. Member Jason Smith suggested that regional coordinators email the members in their region with updates.

Vice-President Ray Pheris reported the election results for the bylaws. He stated 3 out of 4 proposed changes were passed. The proposed bylaw change that did not pass was the restriction of board members from being primarily employed by a for-profit commercial company.

The Historical Committee is normally overseen by the Immediate Past President. Pamela Frisk stated her plans are to convert the many photos in storage into digital files during the upcoming year.

Cindy McCraw reported that 2 members ran unopposed for the open board positions. Kenneth Ennis, vice-president elect, and Brittney Burross, North region coordinator elect, will be sworn in when the new board is installed at the end of the meeting.

Kelle Hall, Compassion Committee, asked the membership to please provide an address when sending a request for a condolence card to be sent.

There was no report from the Legislative Committee.

State TERT coordinator, Jason Smith, gave an update on TERT courses he has given around the state. He has taught in the Panhandle region, the San Antonio region, and the DFW region and plans to have classes at the Deep East Texas COG in the upcoming months. He also stated he is looking at conducting a Train the Trainer class in September at Bexar Metro 911 in San Antonio. He is also working on creating a Deputy State Coordinator and it will involve approval by both Texas APCO and Texas NENA boards.

Vice-President Ray Pheris reported on the election results. All measures passed except for the measure stating, "No board officer shall be primarily employed by any for-profit commercial company that is connected in any way to the 9-1-1 Industry. This is to protect the integrity of our association

and to ensure that Executive Board decisions remain in the best interest of our membership.”

Special Committee reports were given as reported below.

Sharon Nichol-Jost gave a report about ENP. There are 1,776 ENP's in the world, with 1,698 of those are in the US. Texas is in the lead nationally with 143 ENPs, California in second with 134, and Tennessee in 3rd place with 119. She recognized each person who achieved their ENP in TX during 2023. She also announced the ENP scholarship winners, and presented those who were present with a certificate. Those winning the scholarship were: Ayanna Hingle, Highland Park DPS; Laurie Scott, San Marcos PD; Charlene Williams, Highland Park DPS; and Karen Zavala, San Marcos PD.

She provided the exam schedule and stated ENP exams are scheduled four times annually for a two-week period each - Spring, Summer, Fall, and Winter. Remote testing is still an option. Effective July 4, 2024, the Application Fee will be \$450 for NENA members and \$595 for non-members. Included in the fee will be an electronic version of the ENP Study Guide. Below is the ENP testing schedule for 2024.

<u>Exam Period</u>	<u>Exam Dates</u>	<u>Application Deadline</u>
Spring 2024	April 6 - 20	March 8, 2024
Summer 2024	July 6 - 20	May 24, 2024
Fall 2024	October 5 - 19	September 6, 2024
Winter 2025	Jan 25 - Feb 8	December 20, 2024

NENA Webinar Wednesdays are offered on Wednesdays and are typically free. Sharon advised this is a good way to keep up with the CE's required to maintain ENP status. She encouraged the ENPs sign up for the webinars even if you can't attend because you can listen to the recording playback to receive recertification points. Questions from NENA's Webinar Wednesdays have appeared on the ENP test.

She reminded everyone that there is a retirement ENP designation.

Leticia Truex stated that conference photos will be uploaded daily on the conference website.

Lisa Aguilar gave a report about the fall training symposium. It will be held in Bryan, Oct 7 – 9. Be on the lookout for calls for papers and volunteers.

Melanie Gutierrez gave a report about the International Border Coalition meeting on 4/21/24. During the meeting, they discussed creating/finding standard operating procedures and any Interlocal agreements, and creating google docs/sheets for the Texas Border Coalition. Rachel Sarabia-Duarte with El Paso 9-1-1 District, gave a presentation on their metrics and their current resolution. Dennis Moreno from Rio Grande Valley 9-1-1 District also reported on their metrics and resolution. The group discussed having monthly virtual meetings, if possible, along with in person meetings at Texas, National, & International Conferences. They also discussed creating & maintaining an email distribution list.

The newly elected board members and members continuing in their roles were sworn in by NENA Vice-President Melanie Jones, which included:

- President – Ray Pheris
- Immediate Past President – Pamela Frisk
- Vice-President – Kenneth Ennis
- Secretary – Kelle Hall
- Treasurer – Rosemary Contreras
- Panhandle Region Coordinator – Leticia Truex
- North Region Coordinator – Brittney Burross
- East Region Coordinator – Troy Cayton
- South Region Coordinator – Melanie Gutierrez
- West Region Coordinator – Lisa Aguilar
- Central Region Coordinator – Mike Aurora
- CCAM – JaCorey Glaude

NENA SE Coordinator Cassie Lowery gave an update on NENA.

She reminded everyone that the NENA 2024 Conference and Expo is scheduled for June 28 – July 3, 2024, in Orlando, FL. There are limited room nights available at the Gaylor palms and the overflow hotel, but she encouraged those looking for rooms to check periodically because they pop up due to cancelations. She also shared that Motorola has partnered with NENA to offer 5 scholarships for TC's to take the ENP test. Those recipients must be a NENA member in the Telecommunicator membership category and be eligible to sit for the exams. Application closes April 30, 2024.

She also discussed Women in 9-1-1 (WIN) Scholarships and advised there are 7 scholarships available for the NENA 2024 Conference & Expo. Each recipient will receive a complimentary registration for the conference, a one-day pre-conference course of choice at the NENA 2024 Conference, and a \$1,000 travel stipend. It's open to any female 9-1-1 professional with at least 2yrs of experience and in good standing with her current employer. Previous scholarship recipients and those who have previously attended a NENA national annual conference are not eligible for this award. Application deadline is April 22nd. The Goldline scholarship recipients from Texas included Faith Burns, Aransas Public Safety Center in Rockport and Amanda Wilson, Potter County Sheriff's Office in Amarillo.

Cassie also stated that Roxanne VanGundy was elected to the office of 2nd Vice President of NENA and Karin Marquez was re-elected to serve as the Private Sector Director of NENA.

She stated the 2nd Annual Pulse of 9-1-1 Survey, conducted by NENA in partnership with Carbyne, revealed urgent challenges in 9-1-1 centers amid staffing shortages and technological gaps.

She discussed NENA's initiative for education and stated that NENA launched the new Learning Management System (LMS NENA+) in January thanks to the dedication of Vickie Pickett and Lisa Fulton. NENA is using this new platform to deliver each month's Webinar Wednesday. NENA will transition ILO and some in-person content to the LMS. NENA expects to launch the new, on-demand training content later this year.

She also stated that the Virtual PSAP Management Work Group is seeking a Co-Chair and the EIDO Work Group is seeking volunteers. That concluded her report.

Immediate Past President Pamela Frisk turned the meeting over to newly installed President Ray Pheris.

He introduced the new board members to the membership. He asked if there was any old business, to which no one replied. He also asked for any new business, to which no one replied.

A motion to adjourn the 2024 Texas NENA business meeting was made by Maria Lemonds and seconded by Jason Smith. Motion passed unanimously, and the meeting was adjourned at 5:36 p.m.

Minutes prepared by: *Kelle Hall, Secretary*