



Silent Hero Certificate of Recognition

The Silent Hero Certificate of Recognition is a noncompetitive award presented to an individual telecommunicator in recognition of his/her exceptional professionalism in the field of public safety. It also acknowledges the special contributions of telecommunicators whose daily performance is an inspiration and example to others.

Eligibility Criteria

Nominees must have been employed in the applicable category by a public safety or 9-1-1 administrative entity anytime between January 1, and December 31 of the prior calendar year. Only one telecommunicator per PSAP. Membership is encouraged; however, nominees do not have to be members of NENA to participate. Persons submitting a nomination or being nominated must be residents of Texas.

Award Recipient Receives:

- Certificate of Recognition

Qualities:

- Demonstrates a positive attitude toward all aspects of the job
- Willingness to be a team player
- Professionalism and pride in work
- Ability to earn and maintain the respect of co-workers
- Flexibility in assignments
- Job performance above and beyond the call of duty

Questionnaire:

Nominators – **Please answer each question on this form individually under the questions.** Nominations will not be accepted unless all questions are answered.

1. Provide nominee's agency's name, staffing levels, size, and discipline (law, fire, EMS, PSAP, etc.).
2. Describe why you believe this candidate should receive a Silent Hero award.