



Texas Public Safety Fall Symposium 2025



Monday October 6, 2025

PRE-CONFERENCE	1	2	3
8:00am - 12:00pm	The Role of the Supervisor in Telecommunications Jennifer Martinez	PETs MEETING (9AM-12PM)	TERT- Basic Awareness Denera White & Veronica Zuniga
Lunch Break 12:00pm - 1:00pm			
1:00pm-5:00pm	The Role of the Supervisor in Telecommunications Jennifer Martinez	TNT MEETING (1PM-4PM)	TERT- Basic Awareness Denera White & Veronica Zuniga

Meeting Room: GIS Users Group 1pm-4pm

Tuesday October 7, 2025

Conference Day 1	1	2	3
8:30am - 9:30am	9-1-1 and Our Response to the Kerr County Flood Mark Del Toro (Kerr 911)	Innovative Approaches to 9-1-1 Public Education: Engaging Communities Through Outreach, Creative Design, & Strategic Communication Jaquelin Duenez	Wireless Transfers - Effectiveness of Location-Based Routing Vanessa Green-Montgomery
9:40am - 10:40am	Your Verbal Impact Alena Brown	Less Eye Roll, More Role Model - Raising the Bar for 9-1-1 Training Kristi Fogleman	DIY - Migrating Your Address Management to ArcGIS Pro Dale Boyett

10:50am - 11:50pm	Quotable Leadership Wesley Buttars	Public Education for Newcomers: "Where Do I Start?" Kimberly Rodgers	Sub-Addressing: Needs, Practices, and Requirements John Streeb
Lunch Break 12:00pm-1:00pm (MCECD Sponsored)			
1:00pm - 2:00pm	Post Critical Incident Awareness & Support Sheyen Winkle	Kerrville TERT Deployment Overview Denera White & Veronica Zuniga	Enhancing Accessibility: NG911 for the Hard of Hearing & Foreign Language Speakers Rob Farmer
2:10 - 3:10pm	Leadership in 9-1-1 Jason Ayers	Are We Having Fun Yet? Tracy Pulley	Agentic AI in Public Safety Sai Ganesa
3:20pm - 4:20pm	Delivering Positive Feedback JC Ferguson	Inside the Mind: Active Shooter Awareness for First Responders Sofia Brabham	The Future of 9-1-1: How AI & Intelligent Data Platforms are Revolutionizing Emergency Response Shaun Cavanaugh & Eric Caddy
4:30pm-5:30pm	Room 2 - TX APCO Business Meeting (all are welcome)		
Bingo - 6p-9p (Meal needed)			
Wednesday October 8, 2025			
Breakfast (On Your Own) 7:00am-8:00am			
Post Con	1	2	3
8:00am - 9:00am	Beyond "Eating the Young": Cultivating Future Leaders Eric Caddy	Send Everyone: Preparing & Supporting Dispatchers Through Critical Incidents Caitlyn Markantes	Unifying Response: The Power of Interoperability in Modern Emergency Management Cody Roden
9:15am - 10:15am	Bridging the Gap Kimberly Rodgers	Using NENA's Peer Support INF - How to Design, Implement, & Oversee Peer Support JC Ferguson	AI & Your Memory: Friend or Foe? Kelly Sanders-Kelley

10:30am - 11:30pm	Find Your Center: Mindfulness, Meditation & Its Impact on TC Wellness Cody Quebedeaux	Yoga for First Responders Michele Reagey	Lessons Learned in Building a Resilient ECC: An I.T. Perspective Andrew Mickelson
-------------------	---	--	---

--	--	--	--